

## - THE MORNING STAND UP MEETING -

List off all your New Patients/ New Episodes/ Re-exam Patients for today and the recommendations you will be making as per our signature systems?

*Eg:*

*Sarah – New patient with neck pain - 3x3 for phase 1*

*Tristan – New episode with back pain – 3 x 3 for phase 1*

*Michaela – Re-exam 2 x 2 for phase 2*

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The behaviour that I am working on in the consult room is?

*Eg: Working on a strong tone in the first 30 seconds*

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**Anything that I need help with?**

*I need help with the handover of the patient to the front of staff. Make sure that the FOS have clear times where they will be booking in the patients?*

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**Feedback from manager/director**

*This is where you will give tips for your team to improve their retention.*

*Eg: Focus on posture and bring energy in the consult room etc*

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